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**Employment Objective:**

- A new challenge where I'll be given the opportunity to learn new skill sets, to leverage existing knowledge and be part of a winning team.

**Core Competencies:**

- UNIX Systems Administration in a High Capacity High Availability Enterprise UNIX environment.
- Project Management and collaboration.
- Excellent problem solving skills.
- UNIX Disaster Recovery planning, documentation and recovery expert.

**Employment History:**

**Feb. 01 - Present**

**Walgreen's Corporation**

**Lincolnshire, IL**

**Title:** Senior UNIX Systems Administrator

**Responsibilities:** Senior Unix Systems Administrator.

**Accomplishments:**

- Senior level Unix Systems Administration working on Solaris (8, 9 and 10), Linux (Red Hat Enterprise Server and Suse) and VMware in a High Capacity High Availability Environment.
- Server Virtualization and migration projects moving from Solaris to VMware or SUN Containers.
- Project Management involving EMC Networker, server virtualization, new server builds and re-host projects.
- Work closely with Database, Operations and off-shore staff.
- Proficient in Veritas Storage Foundation and SAN disk management.
- UNIX Disaster Recovery planning, documentation and implementation during over 2 dozen tests.
- Performance tuning and monitoring.
- Patch maintenance (SUN and Linux), change management and ticket resolution (Remedy).
- Numerous Solaris, Veritas, Project Management and EMC classes and certifications.
- Support remote servers at Distribution centers and stores.
- Dozens of UNIX shell scripts including 'watchdog', used Enterprise wide for systems monitoring and alerting.

**Sep. 97 - Nov. 00**

**CTG (Computer Task Group) contracted out to IBM Global Services**

**Schaumburg, IL**

**Title:** UNIX Systems Administrator

**Responsibilities:** UNIX Systems Administration for IBM and Sears Roebuck and Co.

**Accomplishments:**

- Senior level Unix Systems Administration on NCR and AIX UNIX platforms working on the Sears

Contract.

- All aspects of Systems Administration, including performance tuning and evaluation, server re-hosting, daily ticket queue remediation in a high capacity environment.
- Worked closely with Operations, Database and Developer staff.
- Disaster Recovery testing.
- BMC Patrol Monitoring.
- Authored a webpage for testing IBM MQ series connections.

**Oct. 94 - Sep. 97**

**Electronic Data Systems**

**Lake Forest, IL**

**Title:** Advanced Systems Engineer

**Responsibilities:** Advanced Systems Engineer/UNIX administration. Administration.

**Accomplishments:**

- UNIX Systems Administration on HP-UX, NCR and SCO for EDS Customer Moore Business Forms.
- Worked closely with operations staff, database team and Disaster Recovery manager to insure systems maintained optimal performance.
- Developed shell scripts to help automate tasks.

**April 90 - Oct. 94**

**Mark Williams Company**

**Northbrook, IL**

**Title:** UNIX System Administrator - Tech Support Supervisor

**Responsibilities:** Performed system administration functions and supervised the Technical Support Department.

**Accomplishments:**

- Managed the call center for technical phone support for the company. Supervised 3 individuals.
- Performed system test builds and worked closely with developers to insure QA of various aspects of the software being developed.

**Oct. 89 - Jan. 90**

**NEC Technologies**

**Wood Dale, IL**

**Responsibilities:** Managed the 2nd shift tech. support staff

**Accomplishments:**

- Oversaw a team of 25 individuals.

**Aug. 86 - May 89**

**Mindscape Inc.**

**Northbrook, IL**

**Title:** Tech Support Manager

**Responsibilities:** Managed the tech. support call center.

**Accomplishments:**

- Efficient handling of telephone technical support calls in regards to the numerous software titles

- published by Mindscape.
- Supervised two other individuals.
- Wrote a weekly newsletter encapsulating the weeks call coverage and trends.

**Education:**

**Accomplishments:**

- Multiple Sun Solaris, EMC Networker, Symantec Veritas Courses.
- Project Management courses.
- Multiple UNIX Computer Based Training Courses.
- Basics in C Programming, '92.
- Self taught in many areas of computer hardware and software.
- Associate Applied Science, Journalism in 1981.

**Other Skills:**

- WEB site design and implementation.