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Current Status: Actively exploring options

Employment Objective:

A new challenge where I'll be given the tools to learn, lead and teach others. Also to be given the flexibility and empowerment to improve my team members and myself.

Core Competencies:

- UNIX Systems Administration working in large enterprise UNIX environments since 1994.
- Project Management.
- Problem analysis and solving.
- Disaster Recovery planning, documentation and recovery.
- Excellent documentation and communication skills.
- People to people skills.

Employment History:

Feb. 01 - Present

Walgreen's Corporation

Lincolnshire, IL

Title: Senior UNIX Systems Administrator

Responsibilities: Senior Unix Systems Administrator in the Wellarch UNIX Systems Support group.

Accomplishments:

- Senior level Unix Systems Administration working on Solaris, Linux and AIX.
- Multiple server builds (mainly SUN, some Linux and AIX).
- On-going Project manager of the EMC Networker project. Oversaw the roll-out to 400+ servers.
- Project also included extensive TAN architecture work.
- All aspects of UNIX Disaster Recovery Planning, Documentation and Implementation.
- Over 1 dozen Disaster Recovery tests successfully completed on-site at the IBM Schaumburg BCS facility.
- Numerous Solaris, Veritas, Project Management and EMC Networker training classes completed.
- Implementation of EMC VTL (B2D) roll-out and integration into existing architecture.
- Dozens of UNIX shell scripts including a system monitoring script used for the last 8 years extensively across the enterprise.

Sep. 97 - Nov. 00

CTG (Computer Task Group) contracted out to IBM

SDC Midwest (Service Delivery Center)

Schaumburg, IL

Title: UNIX Systems Administrator

Responsibilities: (First Project): Under contract to IBM Services working with AIX 4.X UNIX and Netscape Enterprise Server in support of Integriion's Internet Banking Project. (Second Project): Under contract to IBM working with on Sears Roebuck and Co. SPRS Project (Strategic Performance Reporting System, Assortment Planning Project and LCI Project).

Accomplishments:

- Senior level Unix Systems Administration on AIX and NCR UNIX platforms.
- Wrote a whole suite of shell programs that covered a wide range of tasks
- Informix.
- BMC Patrol Monitoring.
- Tivoli Monitoring

- Perform system monitoring and performance tuning.
- Ground up installations of Sun Solaris 2.X.
- Networking TCP/IP, NFS, NIS, Automounter.
- Worked with 100+ instances of Netscape Enterprise Server.
- Working with IBM's MQ messaging software.
- Wrote a menu driven interface to facilitate rapid response to problems.
- Designed coded and maintained an Intranet page for the support team and help desk.
- Worked closely with MVS and other key personnel troubleshooting MQ and Netscape Enterprise Server related issues..

Oct. 94 - Sep. 97

**Alternative Resources Corporation/ Electronic Data Systems
Lake Forest, IL**

Title: Advanced Systems Engineer

Responsibilities: Advanced Systems Engineer/UNIX administration. Administration on the following platforms:

- HP 9000/ K Class/ H Class
- NCR 3450
- NCR 3000
- Compaq Proliant 5000R
- Compaq System Pro
- AT&T Star Station

Accomplishments:

- Ground up installations of HP-UX 9.04, NCR UNIX SVR4, SCO UNIX 3.2v4.2, SCO UNIX OpenServer 5.x.
- Operating system upgrades performed on HP-UX (9.04 - 10.01), NCR and SCO UNIX.
- Two successful Disaster Recovery Tests of an HP9000/H Class running HP-UX 9.04.
- Tests performed at Comdisco Recovery Centers in Carlstadt, NJ and Wood Dale, IL.
- Networking TCP/IP, NFS, NIS, communications, e-mail and UUCP configuration.
- Monitor Sybase 10, Informix On-Line 4.x - 5.x, Informix SE 4.x - 7.x.
- Multiple installs and custom configuration of X11R6 and Motif .
- Perform system monitoring and performance tuning.
- Write shell scripts.
- INTERNET guru.
- Web page design.
- HTML coding.
- Enterprise wide roll-out of CTAR UNIX backup software.
- Maintain UNIX systems security
- Port UNIX applications to various platforms.

April 90 - Oct. 94

**Mark Williams Company
Northbrook, IL**

Title: UNIX System Administrator - Tech Support Supervisor

Responsibilities: Performed system administration functions and supervised the Technical Support Department.

Accomplishments:

- Supervised the help desk.
- Performed operating system installations and upgrades.
- Multiple installs and configurations of X11R5.
- Performance testing and monitoring.
- Email, communication and UUCP configuration and troubleshooting.
- Install UNIX applications.
- Write shell scripts.

- Port UNIX and X-Windows applications.
- INTERNET guru.
- Troubleshooted all aspects of operating system installation, configuration and fine tuning with customers over the phone.

Oct. 89 - Jan. 90

NEC Technologies

Wood Dale, IL

Title: Customer Support Supervisor.

Responsibilities: Managed and oversaw the Customer Support Department for the 16-bit NEC Turbo Grafix game engine that competed directly with SEGA Genesis. Kept and maintained personnel records, attendance logs, etc. Interacted daily with key departmental heads of staff, including development and marketing.

Aug. 86 - May 89

Mindscape Inc.

Northbrook, IL

Title: Software Technical Support Supervisor.

Responsibilities: Managed the Technical Support Department of a multi-million dollar software development and publishing house.

Accomplishments:

- Supervisory tasks.
- Supported over software titles developed for IBM, Apple IIE, Apple MAC, Commodore and ATARI.
- Interfaced daily with the staff of Quality Control and Software Development in the input and resolution of customer reported software bugs/problems.
- Wrote, published and distributed the weekly Mindscape Technical Support Gazette to Mindscape executives and heads of staff. The Gazette was a key channel of communicating customer problems and feedback regarding Mindscape software.
- Interacted daily with educators, business people and end users in timely problem resolution.

Education:

Accomplishments:

- Multiple Sun Solaris, EMC Networker, Symantec Veritas Courses.
- Project Management courses.
- Multiple UNIX Computer Based Training Courses.
- Basics in C Programming, '92.
- Self taught in many areas of computer hardware and software.
- Associate Applied Science, Journalism in 1981.

Other Skills:

- WEB site design and implementation. General PC support and maintenance.